

AUTOMATION SERVICES & SUPPORT

Optimize the Performance and Utilization of you Automation Assets to Meet your Production and Business Goals

ASSET MANAGEMENT SERVICES

Maximize the return on your automation assets with MRO process and spare parts management. Proactively managing the costs of your spare parts can reduce unplanned downtime, minimize carrying costs and extend your equipment life.

RAAMP® - MRO PROCESS MANAGEMENT

Our RAAMP service provides a proven methodology and a designated Asset Management Professional to optimize your inventory, simplify your repair transactions and drive cost savings. With RAAMP, you will receive warranty tracking, failure analysis and repair spending reports, as well as a one year in-service warranty on repaired parts.

SPARE PARTS MANAGEMENT

Ensure the availability of your spare parts and stabilize your budget with a Rockwell Automation Parts Management Agreement. With a Parts Management Agreement, we own and manage your spare parts inventory for a fixed amount and replenish your consumed inventory with Rockwell Automation remanufactured and renewal parts.

REPAIRSHIELD – ANNUAL REPAIR AGREEMENT

Reduce repair costs, improve performance, and extend the life of your automation equipment with fixed monthly pricing, remanufacturing loop tracking, pareto analysis and probable cause reports.

REPAIR SERVICES & RENEWAL PARTS REMANUFACTURING SERVICES

Our ISO certified remanufacturing facilities use the same high quality parts, standards, and specifications as the original manufacturing process to restore your automation equipment to like new condition.

All remanufactured equipment includes:

- Installation of applicable updates/enhancements
- Parametric testing
- Replacement of failed/aged components
- One year warranty
- Cleaning and cosmetic restoration

With Spare Parts Inventory Assurance™ Services, you can avoid costly downtime by sending your spare Rockwell Automation parts for comprehensive inspection and pass/fail testing to validate they will operate correctly when needed.

EXCHANGE SERVICES

Available for 12,000+ Allen-Bradley catalog items. With our Advance Exchange service, you can obtain a replacement item within 24 hours.

REPAIRPLUS™ SERVICES

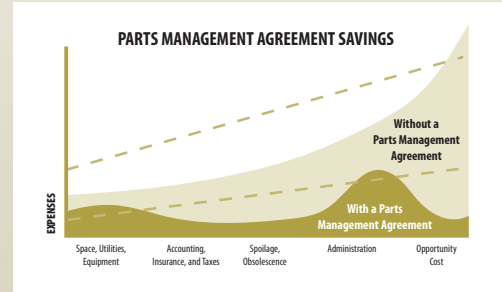
Repair services for over 80,000 non-Rockwell Automation products.

RENEWAL PARTS™

Obtain replacement parts for legacy Rockwell Automation products.

INSTRUMENTATION MANAGEMENT PROGRAM

Proper instrument operation is critical to process control applications. Our Instrumentation Management Program will help you create a plan to optimize instrument performance by assessing your current system, defining long-term goals, and providing scalable repair, calibration and calibration management services to best meets your needs.



ONSITE SUPPORT SERVICES

With our OnSite Support Services, you can obtain Rockwell Automation field support engineers to assist your maintenance staff with preventive and reactive tasks. Field support engineers are available on as needed, scheduled, or full-time basis to meet your specific needs and maintenance strategy.

CALLOUT SERVICES

Reactive repair and troubleshooting labor as needed for your automation-related issues.

EXTENDED PARTS AND LABOR WARRANTY

Reactive repair labor (including local travel) and replacement parts for your Rockwell Automation control equipment for up to five additional years.

DRIVES STARTUP SERVICES

Scheduled labor to quickly commission your Allen-Bradley drives and prevent potential startup problems. Includes one or two year extended warranty.

PREVENTIVE MAINTENANCE

Scheduled labor to perform regular maintenance on your automation and related equipment to prevent potential problems and extend component/system life.

CONVERSION SERVICES

Scheduled labor to quickly convert your existing programmable controllers, drives and motors to new or different technologies.

EMBEDDED ENGINEER

Full-time labor to perform reactive and preventive tasks in continuous support of your maintenance department.

REPAIRTRAK

Commit to a specified volume of annual repairs and receive 3 year warranty on remanufactured/exchange parts, repair tracking/analysis tools, and pick-up service.

